

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 06th day of August' 2024

C.G.No.79/2024-25/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M. Vengappa, K. Velamavaripalli,
Pulivendula, Kadapa District.

Complainant

AND

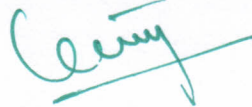
1. Dy. Executive Engineer/O/Pulivendula
2. Executive Engineer/O/Pulivendula

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during Vidyut Adalat conducted at Pulivendula on 05.07.2024 stating that for the last 15 years there is no electric line in their street and they are getting the service connections through the electric lines passing over the houses of others and as such they require a separate electric line in their street.



02. The said complaint was registered as C.G.No.79/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have erected LT Line in the street of the complainant and solved the problem.
03. Heard respondents through video conferencing. The complainant remained absent. When we contacted the complainant through phone, he reported that the respondents completed line erection work in their street and redressed their grievance and requested to close the complaint. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of August'2024.

06/08/24
CHAIRPERSON

[Signature]
Member (Finance)
06/08/2024

[Signature]
Member (Technical)

[Signature] *6/8/2024*
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

[Handwritten signature]
[Handwritten date: 06/08/24]